



Remote Assisted Installation and Training for ALEXYS

We've established a *remote assisted* installation and training program for ALEXYS Analyzers. It is an option to install the ALEXYS Analyzer under our guidance and receive the training through an on-line video connection. The program has received very positive responses from several new ALEXYS users who followed it. Are you the next customer?

What do we offer:

'Thank you so much for the guidance and detailed instructions. We learned a lot and we are ready and confident to start using the system.'

The program consists of small modules that cover all the steps of an installation and the user training (see next page). Most of the modules will be in close contact with Antec through an on-line video connection. It will be as if the Antec application engineer is with you in the lab guiding the process.

Who can join this program:

Experience with HPLC is not an absolute necessity (an HPLC crash course before starting the installation will be part of the training). However, we do have the following requirements for the end-user (max. 3 persons) who will actually assemble the system under our guidance:

- Good communication skills
- Good technical skills and knows how to use small wrenches/tools ('handy').

This is on top of the general requirements for users of laboratory equipment:

- Completed degree as chemical laboratory technician or comparable vocational training
- Knowledge and experience in the safe handling of toxic and corrosive chemicals



Figure. 1. ALEXYS Analyzers

Benefits of this program:

Our established *remote assisted* installation and training program for new ALEXYS Analyzers is a valuable alternative for our traditional 5-days on-site visit from one of our application engineers:

1. more flexibility to accommodate your wishes to set a date and time
2. the user may gain a deeper understanding of the equipment when being involved during the installation
3. the user will be fully prepared and ready to use the system at the end of the program

In conclusion, a *remote assisted* installation and training is an inherently valuable experience from the user's point of view.

Ordering information

901.1014R	Remote assisted ALEXYS Installation (incl. IQ-OQ) and training
250.1052	PQ FIA tubing set
<i>For the system PQ test, a set of consumables are required that is dependent on the intended analysis mode (DC or PAD)</i>	
250.3048	PQ consumables, ECD in DC mode
250.3046	PQ consumables, ECD on Au at pH 13 (PAD mode)



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Example of a program for *Remote Assisted Installation and Training for ALEXYS*.
Based on the input during the prep-meeting, an adapted program is made to fit the local situation.

Day	Goal	Time (h)	Module nr	Title	Who
		0.5		Preparative meeting	User(s) and Antec
1	Training	1	T-1	Presentations - Basics of HPLC-ECD	User(s) and Antec
		1	T-2	Presentations - Application details	User(s) and Antec
2	Assembly	2	I-1	Computer - unpack and configure Office	User(and/or IT dept.)
		1	I-2	ALEXYS - instrument stacking	User(s)
		0.5	I-3	Connect power cables and digital cables	User(s)
		0.5	I-4	Prepare system for electronic OQ test	User(s)
3	OQ test	1	I-5	Computer - configure settings and install software	Antec
		1	I-6	Run electronic OQ test	Antec
4	Clarity training	1	T-3	Presentations - Concept of Clarity	User(s) and Antec
		2	T-4	Hands-on Clarity software (guided)	User(s) and Antec
		2	T-5	Hands-on Clarity software (self study)	User(s)
5	LC installation	0.5	T-6	Q&A post Clarity hands-on session	User(s) and Antec
		4	I-7	Connecting LC lines - part 1	User(s) and Antec
		1	I-8	Passivation and rinsing (overnight)	User(s)
6	PQ	2	I-9	Connecting PQ test set-up & evaluation of test injections	User(s) and Antec
7	PQ evaluation	1	I-10	Evaluation of system performance	User(s) and Antec
8	Training	3	T-7	Instructions for setting up the parts for intended analysis	User(s) and Antec
9	Training	2	T-8	Presentations and hands-on - daily use of the ALEXYS	User(s) and Antec
		1	T-9	Prep-meeting for the application familiarization	User(s) and Antec
		3	T-10	Prepare and run an (overnight) sample queue	User(s)
10	Training	2	T-11	Hands-on data processing	User(s)
11	Training	1	T-12	Q&A post-application hands-on session	User(s) and Antec
		1	T-13	Presentation and hands-on - troubleshooting	User(s) and Antec
		0.5	T-14	General final Q&A and wrapping up the project	User(s) and Antec

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